



North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services
Information Technology Services Section

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IPRS PROJECT – PRODUCTION MONTHLY STATUS REPORT – December, 2002		
MH/DD/SAS	Report Period	Report Issued
Information Technology Services	December 1 – December 31, 2002	January 8, 2003
<p>Overall Assessment – The month of December contained three IPRS check writes. Seven new Area Programs went into production during December. Lee-Harnett went into production beginning on the December 9th check write, followed by Wilson-Greene on the December 16th, Smoky Mountain, Orange-Person-Chatham (OPC), Sandhills, Wake and New River all started submitting claims to IPRS on the December 27th check write. <u>This brings the total number of Area Programs now in production to 13.</u> IPRS finalized over 81,000 claims in December paying out over \$5 million to the thirteen Area Programs using IPRS.</p> <p>Denials due to missing rates began to decrease in the month of December as the Division's efforts to streamline the rate process for the Area Programs and focus additional resources to the problem. Area Programs were asked to compare the rate reports to their local rate information. If they found discrepancies, they were asked to submit a rate form to the Division for rate additions or revisions. This prevented rate denials as the Area Programs began submitting claims to IPRS.</p> <p>Pathways is still working out internal procedure issues related to posting payments, denials and establishing eligibility in IPRS. Wake submitted a small number of claims in December but did not receive a payment due to denials related to benefit package and eligibility problems. IPRS has recouped the duplicate payments that were made on two cycles (11/17/02 and 11/23/2002) due to the Medicaid error in the implementation of the specialized therapies change. Medicaid is scheduled to implement the corrected change for specialized therapies before the first check write in January.</p> <p>The payments from the December 23, 2002, check write were delayed due to the State Christmas holidays. IPRS followed Medicaid's schedule change to send electronic fund transfers (EFTs) to Wachovia Bank on the 27th of December with an effective date of Monday, December 30th. All area programs having the potential of going live on IPRS production in December were notified of this change in payment schedule.</p> <p>Pilot Site Issues – SEC encountered problems with a client that was established in IPRS and then later reactivated in Medicaid. SEC was not able to perform a combine in CNDS of the two base ids for the client. The Division has initiated a discussion with DMA to review the CNDS governance rules on establishing new client ids in CNDS. We will be following up on the client id examples over the past three months with DMA to see what procedures need to be reviewed and/or approved upon.</p> <p>Phased Site Issues – The Division is discussing adding edits to IPRS to check for number of units with date ranges for residential services. We also noticed some clients who had aged out of the Child Mental health target populations but were still eligible in IPRS. We are researching the least expensive system change that would edit for age on child target pops containing the criteria of 18 years and younger but allow a PA to be entered for CMSED allowing a one time 6 month extension for that target particular population eligibility only.</p> <p>Fiscal Agent Issues – EDS IPRS is working with the Division on revising the IPRS contract to include the four month extension initiated by the rebid project. Medicaid is also extending their contract by four months.</p> <p>CSR Report – There were 17 new CSRs/RFRs issued to EDS in the month of December. EDS completed a total of 14 RFRs and CSRs this month. The CSR's to change the router process for both IPRS-only procedure codes and MQB claims were implemented to production in December.</p>		
Production Issues		
1	Pilot Site Issues List	Issues list is down to 3. The browser group is in the final stages of testing the MMIS cross-reference change.



PHASE ONE is COMPLETE and CLOSED

IPRS PROJECT – IMPLEMENTATION MONTHLY STATUS REPORT – December 2002

MH/DD/SAS	Report Period	Report Issued						
Information Technology Services	December 2002	January 8, 2003						
Implementation Phase I – April 2002 to September 30, 2002		Status: Complete						
Area Programs (6) - Guilford, New River, Pathways, Smoky, VGFW, Wayne								
IPRS Production: Guilford - 9/13, Wayne - 10/11, VGFW - 10/18, Pathways - 11/15, New River - 12/20, Smoky - 12/20.								
Pending: None								
Overall Assessment								
On December 20, 2002 New River and Smoky moved to IPRS, completing Phase I of the Implementation schedule.								
Client Enrollment (834) – General comments								
In Production.								
Claims Submission (837) – General comments								
In Production.								
Key Milestones - Phase I								
Area Program	HIM	834 Form	834 No. of Tests	834 Prod	837 Form	837 No. of Tests	IPRS Prod	Comments
		7/12	7/25	7/29	8/09	9/19	9/30	
Guilford	CSM	7/05	7	08/07	08/13	4	09/13	In Production
New River	CMHC	8/02	4	10/07	11/27	3	12/20	In Production
Pathways	CMHC	7/16	2	07/31	10/29	3	11/15	In Production
Smoky	CMHC	7/16	8	09/26	11/22	3	12/20	In Production
VGFW	U/C	9/12	3	09/30	10/04	2	10/18	In Production
Wayne	CSM	7/08	4	09/11	08/27	2	10/10	In Production



**IPRS PROJECT – IMPLEMENTATION
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Implementation Phase II – June 2002 to December 31, 2002

Area Programs (8) - Lee-Harnett, Mecklenburg, OPC, Sandhills, SE Regional, Tideland, Wake, Wilson-Greene

IPRS Production: Lee-Harnett - 12/6, Wilson-Greene - 12/13, OPC - 12/20, Sandhills - 12/20, Wake - 12/20

Pending: Mecklenburg, SE Regional, Tideland

Overall Assessment:

In December, five Phase II Area Programs Lee-Harnett, Wilson-Green, OPC, Sandhills and Wake moved to IPRS. Tideland and SE Regional made significant progress and have tentative plans to move to IPRS in January 2003. In early December, Mecklenburg decided to change all their client ids to 6 digits, not just the 7-digit id's. The conversions had to be scheduled on weekends and were estimated to take 2 weekends. Unfortunately, it has taken far more time per client and the conversion will not be completed until January 17th.

Client Enrollment (834) – General comments

Seven of the eight Phase II Area Programs are running the 834 in production. Until Mecklenburg's client ids are updated, they can not submit 834's to production to establish CNDS cross-references and target population eligibility. Their plan is to begin sending 834's to production around January 19th.

Claims Submission (837) – General comments

SE Regional certified its 837 format December 16 and started testing 837 content the 17th. They have tentative plans to move to IPRS in January.

Tideland certified its 837 format on October 22 and conducted several 837 content tests in November which were unsuccessful due to a variety of reasons two of which were the timely filing edit and lack of money budgeted to individual NCAS accounts. Unfortunately, in early December, they lost all of their test data and are continuing to recover not only data lost, but adding additional data needed to complete successful testing. This has delayed their planned implementation until late January or early February.

Mecklenburg has mapped their 837 and has been testing it in-house. They plan to submit an 837 for format certification in mid-January. If 837 content testing goes as planned, Mecklenburg hopes to implement IPRS in mid February.

Key Milestones – Phase II

Area Program	HIM	834 Form 8/30	834 Tests 9/13	834 Prod 9/19	837 Form 9/20	837 Tests 11/22	IPRS Prod 12/31	Comments
Lee-Harnett	U/C	10/17	2	12/03	11/13	3	12/06	In Production
Mecklenburg	BCMS	10/11	2					
OPC	U/C	11/12	2	12/04	12/02	3	12/20	In Production
Sandhills	CSM	08/22	4	09/30	10/04	7	12/20	In Production
SE Regional	WiLD	09/25	2	12/18	12/16	1		834 content run 12/9 837 content test 12/17
Tideland	CSM	09/24	10	10/28	10/22	7		834 content runs 12/27, 30 837 content tests 12/3, 17, 30
Wake	U/C	10/30	2	11/21	12/6	2	12/20	In Production
Wilson-Grn	CSM	09/13	11	10/18	10/30	3	12/13	In Production



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Implementation Phase III – September 2002 to March 31, 2003

Area Programs (12) - Albemarle, Blue Ridge, Catawba, Centerpoint, Cumberland, Davidson, Johnson, Neuse, Onslow, Piedmont, Randolph, Roanoke-Chowan

IPRS Production:

Pending: Albemarle, Blue Ridge, Catawba, Centerpoint, Cumberland, Davidson, Johnson, Neuse, Onslow, Piedmont, Randolph, Roanoke-Chowan

Overall Assessment

Area Programs made good progress to certify 834 formats with five of twelve completing the task. Of the remaining seven Area Programs, two started 834 format testing in December, while five continued preparations to submit their first tests.

Albemarle and Roanoke-Chowan are implementing the Windows-based release of their CSM software. Albemarle is scheduled to begin their weeklong upgrade on January 7th. Until their systems are upgraded, they can not begin submitting 834 or 837 transactions for certification.

In December, two Area Programs tested their 837 formats for certification.

Implementation is targeted for March 2003.

Client Enrollment (834) – General comments

Catawba, Centerpoint, Cumberland, Johnston and Piedmont have certified 834 formats and have started 834 content tests. Blue Ridge and Randolph made good progress on certifying their 834s. Albemarle, Davidson, Neuse, Onslow and Roanoke-Chowan have not yet submitted their first 834 format tests.

Claims Submission (837) – General comments

In December, Centerpoint and Catawba submitted 837 formats for certification.

Key Milestones – Phase III

Area Program	HIM	834 Form 11/8	834 Tests 11/27	834 Prod 12/2	837 Form 12/13	837 Tests 2/21	IPRS Prod 3/31	Comments
Albemarle	CSM							
Blue Ridge	CMHC	12/3s						834 format tests 12/3, 4, 5, 10, 20 834 results returned 12/3, 4, 6, 10, 23
Catawba	CMHC	12/4			12/16s			837 format tests 12/16, 27, 31 837 results returned 12/17, 30
Centerpoint	CMHC	10/24	4		11/14s			837 format tests 11/14, 21, 22 837 format 11/26 1 st of 5 certified 834 content runs 12/4, 9, 13, 17
Cumberland	U/C	12/3	3					834 content runs 12/5, 13, 19
Davidson	WiLD							
Johnston	SoftSol	12/4	1					834 content run 12/17
Neuse	CMHC							
Onslow	WiLD							
Piedmont	CMHC	12/3	3					834 content runs 12/16, 19, 30
Randolph	CMHC	12/6s						834 format tests 12/6, 20 834 test returned 12/9, 23
Roanoke-Chowan	CSM							

Note: An “s” following a date denotes “date started”



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Implementation Phase IV – December 2002 to June 30, 2003

Area Programs (10) - Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Pitt, Riverstone, Rockingham, Rutherford-Polk, Trend

IPRS Production:

Pending: Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Pitt, Riverstone, Rockingham, Rutherford-Polk, Trend

Overall Assessment

Phase IV Area Programs attended IPRS Session 1 training December 3 and December 10 - 12

The TPA and MOA documents were distributed in December.

Implementation is targeted for May 2003.

Client Enrollment (834) – General comments

Trend moved well ahead of schedule by completing its 834-format certification on December 23. They also started 834 content testing that day.

Claims Submission (837) – General comments

Key Milestones – Phase IV

Area Program	HIM	834 Form 1/24	834 Tests 2/14	834 Prod 2/21	837 Form 2/28	837 Tests 4/25	IPRS Prod 5/31	Comments
Alamance-Caswell	CSM							
Crossroads	CSM							
Durham	BCMS							
Edgecombe-Nash	CSM							
Foothills	CMHC							
Pitt	PsyC							
Riverstone	CSM							
Rockingham	WiID							
Rutherford-Polk	CMHC							
Trend	U/C	12/23	12/23s					834 content run 12/23

Note: An “s” following a date denotes “date started”

